Out-Of-State Contact Information for Student Complaints
Students living out-of-state should attempt to resolve any academic issues or complaints with the College first. If after following the College’s complaint procedures the issue cannot be resolved internally, you may file a complaint with the appropriate state agency listed below.

* Contact and related information is provided for by the State Authorization Reciprocity Agreement (SARA)

Filing a Complaint with another State Agency

**Alabama**
The Alabama Community College System  
135 South Union Street  
Montgomery, AL 36104-4340  
Phone: (334) 293-4500  
Fax: (334) 293-4504

**Alaska**
Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
Phone: (907) 465-6741  
EED.ACPE-IA@alaska.gov

**Arizona**
If an Arizona resident is enrolled in an out-of-state distance education program and has a complaint, the student is advised to first contact the institution directly. If the student needs further assistance, the Arizona resident may contact the following agencies for assistance:
A complaint regarding potential consumer fraud, including deceptive advertising:
Arizona Attorney General  
Consumer Information and Complaints  
1275 West Washington Street  
Phoenix, AZ 85007  
Phone: (800) 352-8431  
Fax: (602) 542-4579

A complaint regarding the educational program, administrative and institutional policies and procedures:  
Arizona State Board for Private Postsecondary Education  
Attn: Keith Blanchard  
1400 W. Washington Street, Room 260  
Phoenix, AZ 85007  
Phone: (602) 542-5709, option 5
Arkansas
Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Phone: (501) 371-2000
ADHE_Info@adhe.edu

California
Out-of-state public institutions are generally not governed by any agency in the state of California. Please refer to the College’s student complaint resolution procedures. In some cases, students may file a complaint with the California Department of Consumer Affairs. Complaint process can be located here:
http://www.dca.ca.gov/online_services/complaints/citizen_complaint.shtml
Department of Consumer Affairs
Consumer Information Division
1625 North Market Blvd., Suite N 112
Sacramento, CA 95834
Phone: (800) 952-5210

Colorado
Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, Colorado 80202
Phone: (303) 862-3001
Fax: (303) 996-1329

Connecticut
Students are asked to first exhaust their school’s internal grievance or complaint procedures. In limited cases, Connecticut’s student complaint process may extend to institutions not authorized by the agency that may enroll residents of the state (such as explicitly distance education programs with no physical presence or exempt institutions). Such situations are determined on a case-by-case basis.
Connecticut Department of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Phone: (860) 947-1800

Connecticut Department of Consumer Protection
165 Capitol Avenue
Room 110
Hartford CT 06106
Delaware
The first step in resolving student or other complaints or grievances is to attempt to resolve the matter directly with the administration of the involved institution under established institution complaint or grievance procedures. If that fails, the student may contact the Delaware Higher Education Office.

The Delaware Department of Education will investigate complaints. Such complaints must be in writing and verified by the signature of the person making the complaint. Oral, anonymous or unsigned complaints will not be investigated. Until the web site is functional, please write or call for more information. The Delaware Department of Education; Teacher and Administrator Quality; John W. Collette Resource Center; 35 Commerce Way; Dover, DE 19904. The Delaware Department of Education phone number is 302-857-3388. Website: http://www.doe.k12.de.us/

District of Columbia
District of Columbia Office of the State Superintendent of Education
Education Licensure Commission – Second Floor
810 First Street. NE
Washington, DC 20002
Phone: (202) 727-6436

Florida
Florida Commission for Independent Education
325 W Gaines St, Suite 1414
Tallahassee, FL 32399-0400
Phone: (850) 245-0505
Fax: (850) 245-3238
cieinfo@fldoe.org

Georgia
Georgia Nonpublic Postsecondary Education Commission
2082 E. Exchange Pl. Suite #220
Tucker, GA 30084-5334
Phone: (770) 414-3300
Fax: (770) 414-3309

Hawaii
Hawaii State Board of Education
P.O. Box 2360
Honolulu, HI 96804
Idaho
Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037

Illinois
Public institutions not meeting a physical presence standard in the state of Illinois are not governed by any agency in the state of Illinois. Complaints are referred to the State where the institution is authorized and the institution’s accrediting body.
Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333
Springfield, Illinois 62701-1377
Phone: (217) 782-2551
Fax: (217) 782-8548
info@ibhe.org

Indiana
Indiana Commission for Higher Education
Education Attn: Complaints
101 West Ohio Street, Suite 550
Indianapolis IN 46204-1984
Phone: (317) 464-4400
complaints@che.in.gov

Iowa
Iowa College Student Aid Commission
430 East Grand Ave, FL 3
Des Moines, IA 50309-1920
Phone: (515) 725-3400
Fax: (515) 725-3401

Kansas
Kansas Board of Regents
1000 SW Jackson Street Suite 520
Topeka, KS 66612-1368
Phone: (785) 296-3421
Kentucky
Institutional Complaints
Council on Postsecondary Education
1024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Phone: (502) 573-1555
Fax: (502) 573-1535
cpeconsumercomplaint@ky.gov

Louisiana
Louisiana Board of Regents
1201 N. Third St., Suite 6-200
Baton Rouge, LA 70802

Consumer Protection Division
Office of the Attorney General
P.O. Box 94005
Baton Rouge, LA 70804-9005
Phone: (800) 351-4889 or (225) 326-6400

Maine
Complaints shall be addressed with specific facts and allegations and signed by the complainant. The school shall be notified of any complaints which are to be investigated. For more information, please contact:
Harry W. Osgood, Higher Education Specialist
Maine Department of Education
Augusta, Maine 04333
Phone: (207) 624-6846.

Maryland
Academic Affairs – Student Complaints
Maryland Higher Education Commission
6 N. Liberty Street, 10th Floor
Baltimore, MD 21207
acadprop@mhec.state.md.us
Consumer Protection Division
Office of the Attorney General
200 Saint Paul Place
Baltimore, Maryland 21202
Phone: (410) 528-8662
consumer@oag.state.md.us
**Massachusetts**
Massachusetts Department of Higher Education
One Ashburton Place Room 1401
Boston, MA 02108
Phone: (617) 994-6950

**Michigan**
Michigan Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
P.O. Box 30018
Lansing, MI 48909

**Minnesota**
Registration & Licensing
Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Phone: (651) 259-3975 or (800) 657-3866
Fax: (651) 797-1664
betsy.talbot@state.mn.us

**Mississippi**
If the complaint is regarding an out-of-state institution not authorized by MCCA, please direct complaint to the authorizing/licensing agency in the institution’s home state or to the Attorney General’s Office Consumer Protection Division.
Consumer Protection Division
MS Attorney General’s Office
P.O. Box 220
Jackson, Mississippi 39225-2947

**Missouri**
Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Phone: (573) 751-2361
info@dhe.mo.gov

**Montana**
Montana University System, Montana Board of Regents
Office of Commissioner of Higher Education
2500 Broadway Street
PO Box 203201
Helena, MT 59620-3201
Phone: (406) 444-6570

Montana Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151
Phone: (406) 444-4500 or (800) 481-6896
contactocp@mt.gov
https://dojmt.gov/consumer/

Nebraska
Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Phone: (402) 471-2847
Fax: (402) 471-2886

Office of the Attorney General
2115 State Capitol
Lincoln, NE 68509
Phone: (402) 471-2683
Fax: (402) 471-3297
ago.consumer@nebraska.gov
http://ago.nebraska.gov/consumer_protection

Nevada
Commission on Postsecondary Education
8778 South Maryland Parkway Suite 115
Las Vegas, Nevada 89123
Phone: (702) 486-7330
Fax: (702) 486-7340

New Hampshire
New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301
Phone: (603) 271-3494

New Jersey
New Jersey Secretary of Higher Education
20 West State Street
4th floor, PO Box 542
Trenton, NJ 08625-0542
Phone: (609) 292-4310
Fax: (609) 292-7225

New Mexico
New Mexico Higher Education Department
2048 Galisteo St. Suite #4,
Santa Fe, NM 87505
Phone: (505) 476-8400
Fax: (505) 476-8453

New York
Office of College and University Evaluation
New York State Education Department
89 Washington Avenue
Room 969 EBA
Albany, New York 12234
Phone: (518) 474-1551
Fax: (518) 486-2779
E-mail: ocueinfo@nysed.gov

North Carolina
North Carolina Post-Secondary Education Complaints
University of North Carolina General Administration
910 Raleigh Road, Chapel Hill, NC 27515-2688
Phone: (919) 962-4558.

North Carolina Consumer Protection
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
Phone: (919) 716-6000
http://www.ncdoj.gov/complaint.aspx

North Dakota
North Dakota University System
Director, Distance Education and State Authorization
1815 Schafer Street, Ste. 202
Bismarck, ND 58505-0230
http://www.ndus.edu/system/state-authorization/

Ohio
Ohio Department of Higher Education
25 South Front Street  
Columbus, OH 43215  
Phone: (614) 466-6000  
Fax: (614) 466-5866

**Oklahoma**  
Oklahoma State Regents for Higher Education  
655 Research Pkwy Suite #200,  
Oklahoma City, OK 73104  
Phone: (405) 225-9100

**Oregon**  
Higher Education Coordinating Commission  
Private Postsecondary Education  
Office of Degree Authorization  
775 Court Street NE, Salem, OR 97301  
Phone: (503) 947-5716

**Pennsylvania**  
Pennsylvania Department of Education - Postsecondary and Adult Education  
333 Market Street, 12th Floor  
Harrisburg, PA 17126-0333  
Phone: (717) 783-8228  
Fax: (717) 772-3622  
E-mail: RA-pls@pa.gov (for submission of form or questions)

**Puerto Rico**  
Puerto Rico Council on Higher Education  
PO Box 1900  
San Juan, PR San Juan, PR 00910-1900  
Phone: (787) 641-7100  

**Rhode Island**  
Rhode Island Board of Governors for Higher Education  
Shepard Bldg.  
80 Washington St.  
Providence, RI 02903  
Phone: (401) 456-6000

**South Carolina**  
South Carolina Commission on Higher Education –Academic Affairs  
1122 Lady Street, Suite 300
Columbia, SC 29201  
Phone: (803) 737-2260  
Fax: (803) 737-2297

**South Dakota**
Office of the Attorney General  
1302 E Hwy 14, Suite 1  
Pierre, SD 57501-8501  
Phone: (605) 773-3215  
Fax: (605) 773-4106

**Tennessee**
Tennessee Higher Education Commission – Division of Postsecondary School Authorization  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243-0830  
Phone: (615) 741-5293  
Fax: (615) 532-8845

**Texas**
Texas Higher Education Coordinating Board  
College Readiness and Success Division  
P.O. Box 12788  
Austin, Texas 78711-2788  
Phone: (512) 427-6101  
StudentComplaints@thecb.state.tx.us

**Utah**
Utah Division of Consumer Protection  
160 East 300 South, 2nd Floor  
P.O. Box 146704  
Salt Lake City, UT 84114-6704  
Phone: (801) 530-6601  
Fax: (801) 530-6001  
consumerprotection@utah.gov

**Vermont**
Vermont Agency of Education  
120 State Street  
Montpelier, VT 05620  
Phone: (802) 828-3135  
AOE.EdInfo@vermont.gov
Virginia
State Council of Higher Education for Virginia
101 N. 14TH St., 10TH FL, James Monroe Bldg.
Richmond, VA 23219
Phone: (804) 225-2600
Fax: (804) 225-2604

Washington
Washington Student Achievement Council
917 Lakeridge Way
Olympia, WA 98502
Phone: (360) 753-7800
info@wsac.wa.gov

West Virginia
West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Suite 700
Charleston WV 25301-2800
Phone: (304) 558-0265

Wisconsin
Wisconsin Educational Approval Board
431 Charmany Dr, Madison, WI 53719
Madison, WI 53708
Phone: (608) 266-1996
Fax: (608) 264-8477
eabmail@eab.wisconsin.gov

Wyoming
Wyoming Department of Education
2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
Phone: (307) 777-7675
Fax: (307) 777-6234