

Welcome Online Student,

You can access your online course through delaGATE at <http://delagate.dccc.edu>. First time users can click on LOGIN INSTRUCTIONS in the lower right part of the delaGATE screen for help. After you login to delaGATE, click the Canvas icon from the upper right icon menu.

If you cannot login through delaGATE, you can try logging in to Canvas at <http://canvas.dccc.edu>. Please use your delaGATE username and password to login.

For delaGATE issues, please contact the DCCC IT help desk at 610-359-5211. For Canvas support contact the DCCC Online Campus at 610-359-5158, distance@dccc.edu or Canvas directly (24/7) at 1-844-711-7102.

Please remember:

If you cannot login to your course on the first day of class contact us immediately. Do not prolong or delay your initial login into an online course.

Login to your course to view and download your course syllabus. It will also have your textbook information. You may use the course schedule information at the Online Bookstore to find out what textbook to purchase located here <http://dccc.bkstr.com>

For questions about your course, your grades or related academic matters, contact your instructor. Please allow your instructor about 24 hours to respond to your inquiries. For general online learning and technical questions, contact online learning.

Some courses may require in person or proctored testing. In person test proctoring is free at any of our DCCC locations for DCCC students. Please contact the Testing Center Marple Campus at 610-359-2776 for more information. Students can opt to participate in live online video test proctoring, but will incur an additional fee if you choose this option. Likewise, students out of the area will need to take proctored tests at an institution closer to their home and may incur an additional proctoring fee at that institution.

Successful online learning students are motivated and dedicated to their educational goals. Falling behind in an online course is often difficult to recover from. Make sure you keep up with course due dates and requirements. ***Always take your education seriously and make it one of your top priorities!***

Thank you for registering for online courses and have a successful semester!